

West Yorkshire & Harrogate Excellence Centre Newsletter

Welcome to the West Yorkshire and Harrogate Excellence Centre Newsletter

WYHEC Focus for 2019

Following our Annual Guiding Board meeting which was held in November we have been exploring funding options and priorities/focus for the WYHEC post 2019. Our new plan will be confirmed by April 2019 and we intend to provide an update in the next newsletter April 2019. To see a video of our story so far go to :

<https://www.youtube.com/watch?v=4SyNXrgtJxQ>



WYHEC Website

In January our dedicated WYHEC website went live. The pages are still being populated and the website is an evolving project in progress. We are keen to use the website as a central point for all information and updates and to signpost individuals to relevant activities and opportunities. You can access the website via this link: <https://wyhec.wyhpartnership.co.uk/>

Although the website will include information on training and events we will still be using the Skills Platform to advertise training and events in the West Yorkshire and Harrogate area and for bookings.

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WYHEC Support Staff Conference 18th October 2018

92 staff from across a range of health and care organisations attended the first WYHEC Support Staff Conference in Victoria Hall, Shipley. As well as providing an update on the activities of the Excellence Centre and a forum to celebrate support staff learning, attendees took part in workshops which offered a snapshot of the learning on offer through the Excellence Centre and took advantage of the opportunities for self-reflection and personal development.

A video outlining the impact of the Excellence centre was shown at the conference and can be accessed via this link; <https://www.youtube.com/watch?v=4W7TpJ6UlgY>

Evaluation from the day was positive- most who attended completed pledges which embody many of the values of the workforce.

Pledges

“Ask people who I work and care for “what matters to them” and promote this”

“Laugh more with my team and build resilience we can share”

“Be compassionate to my team”

“Share some of what I have learnt today with colleagues to improve patient care and improve training possibilities for myself and other staff”

“Make a difference”



WYHEC Training Offer



The WYHEC will continue to offer funded training to our members until the end of 2019. If you have looked at our new website or received recent updates via email you will have noticed that a number of new free courses and development opportunities have been added as well as additional popular courses from last year.

We were pleased to see that in 2018, 1146 staff, volunteers and members of the public from across the health and care system accessed WYHEC training and development opportunities. The training offer continues to evaluate well and we are seeing increased interest.

Although we recognise that sometimes last minute changes to work rotas take precedence, it has been disappointing to see that in some cases up to 40% of those who booked onto our funded courses were unable to attend, especially as there has been an increased demand for places. As government funding is used to provide these courses we urge anyone who books onto a WYHEC course and is unable to attend to please let us know as soon as possible so that we can re-allocate the place where we have a waiting list.

Check out the WYHEC Funded training offer at: <https://www.skillsplatform.org/organisation/west-yorkshire-excellence-centre> and see our website pages for courses that are coming up in the next two months

<https://wyhec.wypartnership.co.uk/training>

Review of Membership

Number of WYHEC Members



The number of organizations signing up to be members of the Excellence Centre has continued to grow. If your organization is a member of the Excellence Centre you will by now have received a short survey. The purpose of this survey is two- fold:

- To provide us with some feedback of your experience (s) of using the Excellence Centre
- To confirm that your organization wishes to remain a member and to receive regular updates

Celebration Awards event - Monthly Accolades



A WYHEC Support staff Celebration and Awards Event had been planned at the beginning of March.

Following feedback from members a decision not to hold the celebratory event as previously planned was taken. As an alternative the WYHEC will be supporting monthly accolades to recognize the contribution of support staff and those who champion support staff development. These will commence from March, with our first visit being to an apprentice in National Apprenticeship Week.

We did receive a number of nominations for the planned awards, so in the first instance we will be contacting those who submitted nominations to arrange to visit them and award them with a certificate and trophy. Look out for their photograph and case studies in future editions of the Newsletter and on the showcase page of the WYHEC Website- <https://wyhec.wypartnership.co.uk/showcase>

If you would like to nominate a support staff colleague, apprentice, team or organization for the WYHEC monthly awards please alert the project team via our generic email address: leedsth-tr.wyhexcellencecentre@nhs.net
Going forward details on making nominations will be available on our website.

West Yorkshire and Harrogate Stroke Clinical Network

Over the past couple of months the Excellence Centre has been working with the Stroke Clinical Network to work with colleagues to agree and pull together a suite of learning and development master class type events.

Aimed at staff working in specialist stroke services, the events will be offered in 2019. The focus and delivery of these events is still being finalised, and as soon as confirmed they will be advertised via the Skills Platform.

A conference is in planning for 24th October in Leeds see: <https://www.skillsplatform.org/courses/6583-stroke-clinical-network-2019-conference>

Anyone interested in attending is asked to register their interest by email to wyh.lwab@hee.nhs.uk



GCSE Science

GCSE English and Maths courses are fully funded if you do not already have these qualifications but GCSE Science is not. This can be a barrier for many needing GCSE Science to progress in their careers.

Most Colleges in the West Yorkshire and Harrogate area offer part time GCSE Science courses and the alternative Science Access courses.



Health and care employers have identified that a number of support staff are unable to progress into their chosen career pathway because they do not have the required GCSE Science qualifications to enter professional courses. This barrier was particularly observed in Pharmacy where Pharmacy Assistants wanting to progress to Technician roles are required by the General pharmaceutical Society to have two GCSE.

In response to this the Excellence Centre agreed to explore part time GCSE science provision in the West Yorkshire and Harrogate region.

As a result:

Two GCSE Taster sessions have been agreed at Leeds City College 21st and 28th March to enable anyone interested to find out more and experience science sessions. See the Skills Platform for more information and to book:

<https://www.skillsplatform.org/courses/6466-gcse-science-taster-session1>

Funding has been allocated for a small number of places on GCSE Science courses from Sept 2019, and if demand for GCSE science Courses in high more places may be able to be supported

In the next few months we will be working with local FE colleges to collate all part time GCSE Science options and make a directory of those available for support staff on our website

[News T levels - Role of the Institute](#)

The Institute for Apprenticeships recently became the Institute for Apprenticeships and Technical Education. To keep up to date with the new Technical Level qualifications (T-levels) and the Institute's role click [here](#).

[Conferences and Events](#)

[The National Skills Academy for Health Excellence Centre Conference](#)

The National Skills Academy is holding an inaugural Excellence Centre conference in Sheffield on March 21, 9:30am - 3:30pm, at the Mercure Hotel St Pauls.

The event is free and provides an excellent opportunity to learn more about the Excellence Centre model, to share experiences and best practice with other organisations and to network with partners and counterparts across the health and social care sector.

The day will be an interactive one with enriching 'world café' sessions and informative talks from specially selected guest speakers. There will also be plenty of networking time factored in.

The conference is aimed at acute trusts, primary and secondary trusts, CCGs, local authorities and training providers whom are already part of an existing Excellence Centre or those who wish to find out more about getting involved in one.

Book your place at the following website: <https://www.nsahealth.org.uk/news/639-excellence-centre-conference>

[Care Together – Share Together 2019 Conference](#)

NHS England (North) 21st March, Sheridan Manchester

If you work in home care or care homes and are passionate about improving the lives of people who you care for this annual conference may appeal to you

Contact: Gil Ramsden email: gil.ramsden@nhs.net Tel: 07730 381118 for queries related to the event.



Apprenticeships



New “Fire it Up” Apprenticeship Campaign

The WYHEC is proud to be supporting the governments new Fire it Up Apprenticeship campaign launched 17 Jan. Replacing previous apprenticeship campaigns, the campaign aims to influence colleagues and influencers about apprenticeships. There is a new logo to support the campaign and the DfE has created a communication toolkit which gives information and guidance on how to promote apprenticeships through social media channels.

For more information on the Fire it up campaign visit: www.apprenticeships.gov.uk/

National Apprenticeship Week 2019 - “Blaze a Trail”

The 12th annual Apprenticeship Week takes place from Monday 4 March to Friday 8 March 2019 and coincides with National Careers Week and International Women’s Day on the Friday.

This year's theme is "blaze a trail" and is an opportunity to share the benefits that apprenticeships bring to the Health and Care sector, local Communities and Individuals. If your organisation is planning on promoting apprenticeships in the health and care sector, raising awareness of routes into the Health and Care sector and roles that may not be as obvious, hosting an event or activities, we would love to hear from you and share your activities wider across the WYHEC network and our website in the future months.

Alternatively, why not use Apprenticeship week to submit a nomination for the monthly WYHEC Accolades?

See the National Apprenticeship Service Events map to see apprenticeship events that are being held in your local area: <https://nawevents.co.uk/>

Update on Apprenticeship Standards

Coming soon and in final development the level 3 **Clinical Coder Apprenticeship**

<https://haso.skillsforhealth.org/?s=Clinical+Coder>

Associate Continuing Healthcare Practitioner Apprenticeship

Join the consultation for this new role which bridges the gap Access the consultation until 5th March [HERE](#)

Newly approved **Nurse Degree Apprentice standard** which aligns with the NMC’s Future Nurse Standards and now allows training via the postgrad level 7 route which opening the apprenticeship to people with an existing degree and allowing employers to train some nurse apprentices in a shorter time.

Click on the link for the occupational standard: <https://www.instituteforapprenticeships.org/apprenticeship-standards/registered-nurse-degree-nmc-2018/>

See the **Healthcare Apprenticeship Standards Online (HASO)** website to keep up to date with Apprenticeship standard development and see progress: <https://haso.skillsforhealth.org.uk/>

Sign up to receive regular HASO Newsletters <https://haso.skillsforhealth.org.uk/newsletter-signup/>

Maximisation of levy use in Health & Care across the region

A number of WYHEC member organisations were represented at a recent meeting facilitated by Health Education England to explore transfer of Apprenticeship Levy across the local health and care system. As a result of the meeting, further work to establish criteria, and a brokerage function is likely to go ahead.

New Free Apprenticeship Resource - Apprenticeship Toolkit

Regularly updated the recently developed toolkit Includes a range of new resources including a costing calculator, careers pathway tool and off the job training infographics. See: <https://haso.skillsforhealth.org.uk/toolkit/>

Apprenticeship Related Events for Health and Care Employers

This spring Health Education England are offering a number of employer events. To register attendance email: oliver.inwards@hee.nhs.uk.

Event	Date	Venue	Purpose
Ofsted and Register of Apprenticeship Training Providers (RoATP) Event	18 th March 2019	London	Supporting employers/providers with Ofsted visits and the Register of Apprenticeship Training Providers
Primary Care Apprenticeships Event	11 th March 3 rd April 4 th April 29 th April	Reading London Bristol Manchester	Supporting the use of apprenticeships in Primary Care

Large Employer Apprenticeship Roadshows

Following successful events in Autumn 2018, The National Apprenticeship Service (NSA) are hosting a series of Employer Roadshows in March 2019. The events will enable Apprenticeship Leads to stay completely up to date with the latest developments.

Many Apprenticeship Leads will have already been informed of these events. Contact the Large Employer Roadshow Events Team for information: esfa@livegroup.co.uk

Event	Date	Venue	Purpose
Large Employer Apprenticeship Roadshows	13 th March 14th March 21st March 28th March	London Manchester York London	Aimed at Apprenticeship Leads & designed to ensure large employers maintain momentum & help them in building Apprenticeship programmes that maximise benefits

Have your say and take Part in National Consultations

This spring there are a number of national consultations being undertaken that you and colleagues may wish to contribute to. Below is a list of some of these along with the survey link:

Pre-procurement survey for training providers - The NHS Leadership Academy is looking for training and/or apprenticeship providers who are interested in expanding their training offer and has partnered with Skills for Health with an aim to better understanding the market’s capacity and training providers’ views on delivering apprenticeships. The survey can be accessed here: <https://www.surveymonkey.co.uk/r/NHSLA>

ESFA Apprenticeship Survey for apprenticeship employers, providers and representative organisations Have your say on the future of Apprenticeships here: <https://www.surveymonkey.co.uk/r/NHSLA>

End of Life Resources

Having access to quality training and resources to enhance support workers understanding and knowledge of end of life care was one of the key themes identified by employers in West Yorkshire and Harrogate.

Last year the WYHEC provided some financial support to the Kirklees and Calderdale End of Life Care Education Group, enabling them to deliver two local End of Life care home best practice learning events for support staff working in care homes and domiciliary care and the printing of a end of life workbook to support best practice in end of life care.

Since advertising the events via the Skills Platform we have received a number of queries related to accessing end of life training. As a response to these requests we have identified some relevant resources that provide learning around the topic of end of life care and can be accessed free by staff working in health and social care.

1.End of Life Workbook (as outlined above) and additional resources to support end of life care can be accessed from the Kirkwood Hospice website: <https://www.kirkwoodhospice.co.uk/how-we-can-help/...www.kirkwoodhospice.co.uk/how-we-can-help/...>





2. **Skills for Care -End of Life resources:** <https://www.skillsforcare.org.uk/Learning-developm...>

3. **E Learning for Health (e-ELCA) End of life Care programme** <https://www.e-lfh.org.uk/programmes/end-of-life-care/>

4. **Learning Curve Group** - A funded Level 2 Certificate in the Principles of End of Life Care. See their website for further details: <https://www.learningcurvegroup.co.uk/courses/learn...>



Focus on Free Online Learning

Although face-to-face learning has many benefits, in today's busy workplaces as well as offering a flexible consistent option to access training at a time that suits the learner, e-learning compliments existing technologies and can be more cost effective as the costs of travel venue hire and trainers is avoided.

Below are some examples of free online learning options that are available anyone working within the health and care sector;

- ◆ **Maths and English Functional Skills** -10 week courses offered by JM1Qualifications (currently only available for NHS staff). Go to the link for details and to express interest: <https://jm1qual.com/eoi/>
- ◆ Over 1000 free online courses many applicable to health and social care <https://alison.com/>
- ◆ Free e learning courses from Skills for Health including:

Personalised care planning <https://www.skillsplatform.org/courses/2342-personalised-care-planning>

Oral health <https://www.skillsplatform.org/courses/2342-personalised-care-planning>

Dementia training <https://www.skillsplatform.org/courses/2310-free-online-dementia-training-stand-by-me-dementia>

- ◆ **Open Learn** (Open University) <https://www.open.edu/openlearn/free-courses/full-catalogue>
- ◆ Skills Network <https://www.theskillsnetwork.com/learners/courses>
- ◆ E learning for Health e-LfH - A wide range of e learning programmes developed in conjunction with experts and professionals and offered by health Education England see range of programmes available <https://www.e-lfh.org.uk/programmes/>
- ◆ **Social Care Institute for Excellence (SCIE)** - <https://www.scie.org.uk/training> Free courses - Dementia, Person-Centred, communication and management skills
- ◆ **Google digital Learning Courses** - Although fundamentally designed to help individuals to grow their business or jump start their career there are lots of courses to choose from which could support career development and enhance digital skills of communities and health and social care organisations. Go to the website for more information: <https://learndigital.withgoogle.com/digitalgarage/courses>

Does your organisation have an initiative or good news story to share?

If your organisation has any “good news” stories or details of work relating to Health and Social Care support staff, you would like to share with colleagues across the WYHEC please contact the project team leedsth-tr.wyhexcellencecentre@nhs.net