

West Yorkshire & Harrogate Excellence Centre Newsletter March 2018

Welcome to the West Yorkshire and Harrogate Excellence Centre Newsletter for February 2018

Latest News

A lot has happened since the last newsletter. The funding that we secured autumn 2017 from the Local Workforce Action Board has meant we have been able to secure 51 courses in a range of subjects that were identified by employers. The courses which will be offered from April 2018 can be accessed free of charge by anyone who works in Excellence Centre member organisations. Non -members can also attend the courses, however this will incur a course fee.

Details of the range of courses can be found in the WYHEC prospectus and on the Skills Platform <https://www.skillsplatform.org/organisation/west-yorkshire-excellence-centre> where courses can also be booked.

Places on courses are limited and offered on a first come first served basis so if interested you are advised to book in advance and as soon as possible (there is an option to cancel up to 7 days prior to course date)



Up and coming courses April and May 2018

Date	Course	Duration	Training Venue
12th April	Food Safety Level 3 (accredited)	3 days	Cedar Court Hotel Harrogate
16th April	Communicating Successfully	1 day	Brighthouse Civic Hall
30th April	First Aid Level 3 (accredited)	1 day	Kirkwood Hospice Huddersfield
3rd May	Food Safety Level 1 (accredited)	½ day	Kirkwood Hospice Huddersfield
8th May	Autism Awareness	1 day	Kirkwood Hospice Huddersfield
16th May	Mental Health Awareness	1 day	Cedar Court Hotel Wakefield
18 May	Compassionate Communication	½ day	Trinity GP Practice Wakefield

Special points of interest:

- > Latest News
- > Up and coming Training
- > Vision and Strategy
- > Apprenticeships
- > National Awareness days/weeks
- > CIPD Report
- > World Autism Week
- > Social Media
- > Quality Mark
- > MECC Link
- > Future Dates

Contact the WYHEC Project Team to find out how you can sign your organisation up as a member of the WY and Harrogate Excellence Centre free of charge and to access a copy of the WYHEC training prospectus

Phone: 07887454591

Email: leedsth-tr.wyhexcellencecentre

A Vision and strategy document for the West Yorkshire and Harrogate Excellence Centre has been written. As well as outlining key work streams and intentions the document provides information on what our goals are. Copies of the document can be accessed on the below link:



Mini Strategy
Document.pdf

Over the next 12 months, working in partnership with the West Yorkshire and Harrogate Local Workforce Action Board (LWAB) and Sustainable Transformation Partners (STP), health and care employers, training providers, and other relevant stakeholders to deliver a skilled and knowledgeable support workforce our strategic goals include:

- To provide high quality , value for money, widely accessible training provision
- To be a cross organisational employer led hub valued by it's members
- To prioritise locally focussed initiatives determined by the Sustainable Transformation Programme (STP) and LWAB priorities
- To offer opportunities for Skills development and Apprenticeship growth
- To support a whole workforce system- wide approach with consideration to future sustainability.



Apprenticeship Programmes - Supporting Apprenticeship Growth

Supporting Apprenticeship Growth is one of our key priority work streams and the West Yorkshire and Harrogate Excellence Centre is available to support member organisations in collaboratively commissioning apprenticeship programmes to maximise efficiencies and resources. We are also willing to support the co-ordination of regional apprenticeships through the WYHEC if required.

We are currently facilitating Level 3 and Level 5 apprenticeships in Human Resources Management through BPP University and are on behalf of health and care employers, in the process of seeking expressions of interest from local training providers for the delivery of Information Management and Technology apprenticeships (Level3 and Level 4).

Both apprenticeship programmes can be accessed by any health and social care organisation - both levy and non- levy paying organisations.

We are also exploring interest in Finance Apprenticeships.

Contact the WYHEC project team at leedsth-tr.WYHEXcellenceCentre@nhs.net if you are interested in accessing the apprenticeship provision, submitting an expression of interest , have suggestions for additional apprenticeships that could be collectively commissioned or just want to find out more.

Apprenticeship Share and Learn Event - Date for your diary

A ½ day Apprenticeship event is scheduled for 18th April in Wakefield. An opportunity for individuals from a range of organisations to come together, update on local priorities, share ways of working and explore solutions to common challenges, this is one of four CPD events that will be offered over the next 12 months to support the Excellence Centre work plan. Details of this event will be sent out mid March as the agenda is still being agreed. Any suggestions for agenda content or inclusion are welcomed.

Healthcare SME Apprenticeship Survey

If you are a non -levy Apprenticeship or smaller health or care provider you may wish to take part in a Skills for Health “SME Apprenticeship” survey. The survey is being undertaken on behalf of Health Education England to better understand healthcare employers and employees’ experiences of having apprentices in their organisations.

The survey only takes about 10mins to complete and responses will be used to identify best practice and to inform future recruitment strategies. All responses will be anonymous and participants could be in with a chance of winning a **£30 Amazon voucher!** Access the survey [here](#).

National Awareness Days/Weeks

National Apprenticeship Week 2018 Monday 5 March to Friday 9 #NAW2018

A week-long celebration of apprenticeships across the whole of England, this year the theme is how apprenticeships work for employers. To find out more go to <https://www.naw2018.co.uk/>

The Excellence Centre [@wyhexcellence](#) will be promoting apprenticeships in health and social care via social media, and will be following the National Apprenticeship Service on Twitter [@Apprenticeships](#)

CIPD Report - Early impact of the Apprenticeship Levy

CIPD has published a report assessing the early impact of the apprenticeship levy from an employer's point of view - [click here](#) for the full report and for useful resources and information on apprenticeships.

World Autism Week 26th March - 2nd April 2018

As this national awareness week falls at this time it provides an opportunity to highlight the one day WYHEC Autism Awareness training which is being delivered by a local autism services provider “*Specialist Autism Services*” May 2018 and Feb 2019. The training is aligned to the knowledge and skills suggested at basic and intermediate levels of the Skills for Care/Skills for Health “Autism skills and knowledge list for workers in generic social care and health services”

Additional training sessions entitled “*Meeting needs and Reducing Distress*” (June and October 2018) are being offered to support care workers to manage and prevent conflict caused by challenging behaviours.

Free resources to help understanding of autism

- ◆ **Skills for Care** (as well as autism the resources also provide guidance on positive behaviour support) . <http://www.skillsforcare.org.uk/Documents/Topics/Autism/Autism-awareness-learning-resources.pdf>
- ◆ **University of Kent**

A free online course “Understanding Autism” <https://www.futurelearn.com/courses/autism>

- ◆ **Social Care Institute for Excellence (SCIE)**

Includes a guide which provides information from social care workers on how they can understand people with autism and better support them <https://www.scie.org.uk/autism> as well as videos <http://www.scie.org.uk/socialcaretv/topic.asp?guid=36fd44de-5a56-4a18-9224-18f23b72c7c5>

The future of Learning Disability and Autism services within England is a priority in the Five Year Forward View. Given the workforce changes which may be required to better support people’s changing needs, **Health Education England** have commissioned **Skills for Health** to support **Transforming Care Partnerships** in developing the Learning Disability and Autism workforce across England.

As a crucial part of this work we are asking all service providers who provide Learning Disability & Autism services to complete a survey regarding the Learning Disability & Autism workforce. The survey asks service providers to submit key workforce information and intelligence which will form the backbone of the wider work to be undertaken supporting workforce development in this area, as well as providing a valuable resource for the sector as a whole. It is important to note that this survey is designed to complement and enhance, rather than replicate, the information captured through the NHSI data collection process.

Therefore, we would strongly encourage all providers to complete the survey. **The deadline for submission is the 29th March 2018**. Please note there is an opportunity to win £150 of Amazon vouchers if you complete the survey (see survey for details). A pdf version is available to download at the top left of the page of the survey. If you have any queries then please contact HEESurveyLDA@skillsforhealth.org.uk.

A link to the survey: <https://www.surveygizmo.com/s3/4224177/LDWorkforceNorth>

Skills for Health are also conducting in-depth interviews to get a better picture of the workforce demands, challenges and opportunities in the sector. This will help us identify best practice and workforce planning challenges, which will guide the provision of effective resources to understand and plan TCPs’ workforce and educational needs. If you can spare 20 minutes for a phone interview, please email our researcher at adela.sobrepera@wdtrust.org.uk. We’d love to hear your experience.

Social Media - Helpful Resources to Support Personal Development

Social Media Toolkit

The WYHEC plan to make use of social media to promote our activities using the following handles.



If you have identified a personal development need in terms of a better understanding of social media or have been thinking of using social media to promote education and training, looking to learn, share and network with like-minded people, or promote your organisation - have a look at the Skills for Health social media toolkit which can be accessed free of charge from the Skills for Health website <http://www.skillsforhealth.org.uk/socialtoolkit>

The toolkit has been specifically developed with staff who work in the health and social care sector in mind and may help answer any questions you may have around using social media. There are a number of sections in the toolkit so you can access those that interest you. Through these you can gain understanding of how social media can impact on your work, obtain guidance on how to use the various platforms and get tips for practice around introducing a social media policy into your organisation.



Update on the Skills for Health Quality Mark

High Quality Education and Training is a key aspiration of the West Yorkshire and Harrogate Excellence Centre. There is an expectation that training providers working with us are committed to quality and can demonstrate quality assurance processes. We continue to encourage all training organisations providing training for the health and care workforce to gain sector specific quality endorsements such as the Skills for Care Endorsement Framework and the Skills for Health Quality Mark.

There have been recent changes to the Skills for Health Quality Mark - which now has a tiered approach to achievement with the introduction of an "Affiliate Provider" category. This provides an opportunity for training organisations to demonstrate that they have the systems and processes in place to allow quality delivery and raise the profile of their training offer at a lower cost and without having to achieve full quality mark recognition. See <http://www.nsahealth.org.uk/quality-mark> for more information.

New MECC LINK online tool -

A useful new online tool has been locally developed. Free to use, the tool will be of particular interest to anyone who has a role in supporting individuals to manage or improve their health and wellbeing or signposting individuals to local services.

Designed to provide Very Brief Intervention (VBI) and signposting support to anyone delivering Making Every Contact Count within Yorkshire and the Humber the MECC Link can help to embed and extend prevention and promotion of wellbeing and resilience into everyday practice by providing:

- Easily accessible information on key healthy lifestyle topics
- Suggested open questions using the Ask, Assist, Act model
- Information on a range of primary Self-care tools and resources
- Signposting to recommended national and local support services.

On opportunity promote a social movement for MECC #MECCithappen

The online tool can be accessed from: <http://mecclink.co.uk/>

Future dates for your diary - more information to follow

A number of WYHEC Development and learning events are planned for 2018. These include:

18th April 2018 Apprenticeship CPD Event - Wakefield

16th July 2018 Employability and Talent Pipeline CPD Event - Harrogate

18th October 2018 WYHEC Healthcare Support Staff Conference “Communication for Excellence” Venue TBC

7th November Primary Care CPD event

If you are interested in contributing to Excellence Centre activities please contact:

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The National
Skills Academy

HEALTH

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Excellence Centre*