



West Yorkshire and Harrogate Excellence Centre

Spotlight on Success

Carers Trust Mid Yorkshire Carer Service



The Organisation:

Mid Yorkshire Carers Trust is a leading provider of support for carers and the people that they care for. It is a not for profit charity that deal with adults and children.

The Ask:

Mid Yorkshire Carers Trust contacted our project lead to ask about how they could up skill some current members of staff using apprenticeships. They are non-levy payers, so did not have the sufficient funds to pay for the training. Through levy transfer we were able to help them enrol ten members of staff onto apprenticeship training at Wakefield College.

Apprenticeships to up skill current staff included:

- 5 x Healthcare Support Workers
- 1 x Lead Adult Care Workers
- 2 x Senior Healthcare Support Workers.

What we did:

We were able to confirm funding of over £30,000 to fund these Apprenticeships. We worked with the Carers Trust to ensure all the members of staff were eligible to complete an apprenticeship, and that the infrastructure was in

place to help and support the staff on their learning journey. This included having a mentor in place, and reassurances that the staff would have a protected 20% off the job training time, either within the college environment or at their place of work.

The results:

The results from this levy transfer have been positive. It has enabled ten members of staff to gain additional qualifications that will help them progress within their place of work.

The HR administrator recently said: 'Some staff are very keen to learn and continue their professional development so it is a great opportunity to be able to secure funding to support staff in the development they want. By supporting staff to complete the training this subsequently increases their knowledge, their confidence and their skills which is of benefit to our clients and the wider organisation.

Once they have completed the training, the qualification will position them well for internal advancement opportunities in the future.'

"At Carers Trust Mid Yorkshire it is important to us that we invest in the education and progression of our staff. We have a robust Mandatory Training program that all of our staff keeps up to date with. However, as a charity, we do not have the funding available to fund recognised Health & Social Care qualifications. The opportunity that WYHEC has provided will support 8 of our staff to develop their skills and knowledge which will subsequently benefit the families we support."

Amanda Hawrot
Human Recourses Administrator
Carers Trust Mid Yorkshire

"The opportunity to complete the Senior Healthcare Support Worker course is a great way for me to extend and build on the knowledge I already have."

Carole Wood
Carer Support Worker and Apprentice
Carers Trust Mid Yorkshire

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